



Bev Fearn
President

Phone and Data Works (PDW) Helps Businesses Harness AI Without Exposing Sensitive Data

*Leading MTSP Explains New Secure
AI Platform for SMBs*

IDAHO – June 25, 2026– Phone and Data Works (PDW), a leading managed technology services provider (MTSP), announced today, that the company has is providing small to mid-sized business and non-profits artificial intelligence tools without exposing their organizations to the common security risks posed by the most popular platforms. As organizations have adopted AI tools like ChatGPT, Claude, Grok, and Copilot, their employees are unknowingly creating a major security risk: exposing sensitive information to public AI technologies. Phone and Data Works (PDW) now provides an all-encompassing AI solution that combines all of the popular tools with the highest level of security.

In January 2026, BlackFog found that 86% of workers use AI at least weekly for work tasks and 49% of workers admit using AI tools at work without employer approval. Whether workers are using these tools to conduct searches, create documents or enter organization information they are doing it in

a risky manner because none of the tools are secure. Most organizations have invested in cybersecurity. They have implemented firewalls, endpoint protection, Multi-Factor Authentication (MFA), email security, backup systems, and network monitoring. However, most are now unknowingly bypassing all of those protections the moment workers begin interacting with an unsecured public AI tool.

In other words, organizations may spend years fortifying the front door of their IT network, only to have workers unintentionally “hand the keys” to sensitive information directly to public AI platforms, exposing the organization to liability, security issues and hackers.

“Organizations have worked incredibly hard to secure their networks and protect their data like financial, employee, and customer information,” said Bev Fearn, President of Phone and Data Works (PDW). “The challenge now is that workers are using AI tools independently, often without realizing the potential consequences of where that data is going.”

“The majority of your staff are already utilizing AI in some form, whether employers officially approve it or not. That means that even if they’re using AI to summarize documents, write emails, analyze spreadsheets, generate reports, troubleshoot problems, and automate workflows, they need to be aware of the liabilities they can inadvertently expose the business to,” added Ms. Fearn.

The reality is simple: employees are already getting AI assistance from somewhere.

Which means businesses need to become actively involved in how AI is being used inside their organizations. Sensitive customer information, financial records, legal documents, internal communications, proprietary processes, source code, pricing models, and confidential business strategies can all unintentionally become exposed when entered into unsecured public AI systems.

“Most businesses know they need to start leveraging AI to stay competitive,” Fearn commented. “But they also need guardrails. Companies want the productivity benefits of AI, but we step in and lock down these

tools, so they are safe and secure.”

Phone and Data Works (PDW) secures AI tools helping organizations establish guardrails around how AI is used, allowing workers to benefit from automation and intelligence while maintaining oversight, compliance, and human review. “AI has quickly become the most powerful productivity tool ever created,” Fearn said. “But the organizations that win long-term won’t necessarily be the ones using the most AI. They’ll be the ones using it securely, responsibly, and strategically.”

ABOUT PHONE AND DATA WORKS (PDW)

Phone and Data Works has recently expanded our services from telephony into full IT management, allowing us to better support our clients as their needs evolve.

Today, we focus on more than just maintaining infrastructure—we provide strategic guidance, skilled support, and scalable solutions. At Phone and Data Works, we act as a true technology partner, delivering customized solutions tailored to each client’s goals. Whether it’s telecom, cloud adoption, desktop management, or server modernization, we combine technical expertise with real business insight to help organizations build efficient, future-ready systems. We also place a strong emphasis on Training and Instructional Design, ensuring teams can

confidently use the tools we implement. From on-boarding to advanced training, our goal is to drive productivity and long-term adoption. Our Project Management services support the full life cycle of IT initiatives, keeping projects on track, within scope, and aligned with business objectives. In addition, we offer flexible IT Staffing solutions—providing skilled professionals for everything from Microsoft migrations and cloud management to end-user support and network infrastructure. Backed by a diverse team of experts, we deliver integrated solutions that bridge the gap between technology and business operations—helping organizations not just adopt new tools, but get the most out of them.